

Restructuring Cell/WS&I,
708, Bharat Sanchar Bhawan, BSNL CO,
Janpath, New Delhi-110001
Tel. No:- 011-23734047



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No- BSNLCO-COMN/18(11)/47/2023-RSTG

Dated 21-11-2023

To

**All Chief General Managers
Bharat Sanchar Nigam Limited**

Sub: Visit of BA Heads at every district HQs regularly regarding.

Various complaints/VIP cases are being received in corporate office, wherein it has been alleged that the telecom services in the District areas are being neglected and are not being taken care off properly. In this regard worthy CMD has taken a serious note on the matter.

Therefore, I have been directed by competent authority to convey that every BA Heads must visit every district HQ at least once in a month and stay overnight at the district HQ.


21/11/23
(Santosh Dahiya)
DGM(Restg.)

Copy to :

1. PS to CMD for kind information
2. Dir(HR) for kind information